

IMPACT Driver Program

About the Program

What do IMPACT volunteer drivers do?

Impact volunteer drivers provide individuals in need of transportation with a means to get around.

Who qualifies to be an IMPACT volunteer driver?

Anyone who is:

- Age 21 or older
- Has a valid driver's license
- Has proof of insurance
- Has a clean driving record
- Has not had a suspended license or DWI within the past 3 years
- Has had no felony convictions

What type of insurance coverage must a IMPACT volunteer driver have?

An IMPACT volunteer driver is required to provide enough insurance to allow them to drive legally in the state of Minnesota.

What type of vehicle can be used?

The vehicle must be safe, dependable and clean. IMPACT volunteer drivers use all different types of vehicles from small sub-compacts to large SUVs.

How can I become an IMPACT volunteer driver?

Call Transportation Advocate Carla Pehl at (218)735-6962 or Carla.pehl@aeoa.org.

FAQs

Q. How are IMPACT volunteer drivers notified of a ride?

A. Drivers are notified through an app on their phone, computer, tablet or by a phone call from advocate.

Q. Who notifies IMPACT volunteer drivers of rides?

A. Drivers will get a notification on their phone requesting a ride. At this time driver can accept or decline ride. All rides are booked at least 24 hours in advance.

Q. How frequently are IMPACT volunteer drivers requested to drive?

A. IMPACT volunteer drivers typically provide rides three to four times per week. Rides vary in length and frequency, depending on the needs of riders and driver availability.

Q. Do IMPACT volunteer drivers receive any reimbursement?

A. All IMPACT volunteer drivers are reimbursed at the maximum federal mileage rate. Mileage is reimbursed from the time the drivers leave their home until they return home.

Q. How are IMPACT volunteer drivers reimbursed?

A. IMPACT volunteer drivers submit mileage reimbursement forms for all rides provided and receive reimbursement by direct deposit.

Q. Are IMPACT volunteer drivers considered employees or contractors?

A. Neither, IMPACT drivers are volunteers.

Q. Are volunteers required to pay tax on the reimbursement they receive?

A. This question should be answered by your individual tax preparer. AEOA/Arrowhead Transit is required to provide 1099 forms to all volunteers that receive \$600 or more in reimbursement annually.

Q. Are IMPACT volunteer drivers who are on call required to provide all rides requested?

A. IMPACT volunteer drivers have the right to refuse any rides offered to them at the time of request.

Q. May IMPACT volunteer drivers take time away for personal activities?

A. Yes, the IMPACT volunteer driver program is designed so you may take time to come and go from the program at will by simply notifying the coordinators of your plans.